AZUKA

FLEXIBLE & COST EFFECTIVE HOSTED SOLUTIONS, THAT IMPROVE PRODUCTIVITY.

TECHNOLOGY | DEVELOPMENT | SUPPORT

SISENSE
SIMPLIFYING BUSINESS INTELLIGENCE FOR COMPLEX DATA

smartz HUMAN ASSET MANAGEMENT
MONITOR THE HEARTBEAT OF YOUR BUSINESS

smartz CHAT
GIVING LIFE TO OMNI CHANNEL COMMUNICATIONS

smartz CONTACT SUITE
INTELLIGENT CALL CENTRE SYSTEMS

SOLUTIONS THAT WORK FOR YOUR BUSINESS

Azuka has developed their products over the last 15 years. All applications can be licensed for 10 to 1000+ users.

SISENSE

Sisense was the first data analytics tool on the market to offer a Single-Stack™ solution. Sisense's In-Chip™ analytics provides the fastest analytical processing power on the planet. The goal was never to be different, just better. Better for customers, better for users… better for business.

Data is complex, but getting the answers you need shouldn't be. Insights should be instantly accessible to everyone, everywhere regardless of their technical ability. Sisense simplifies every step of the analytics process – from data preparation to discovery of insights.

SMARTZ HUMAN ASSET MANAGEMENT

Smartz Human Asset Management (HAM) is a comprehensive web-based application encompassing the entire management of Human Assets in a company. This solution empowers your business with all the required tools to proactively control your Human Asset processes.

Smartz HAM is entirely unique because of its core HR, Quality Assessment, Staff Survey and e-Learning modules. It allows you to always have a full understanding of what happens in your company resulting in you always making informed decisions.

The industry-leading and customization that Smartz Human Asset Management solution provides, enables you to decisively meet and respond to human asset management challenges. With integrated benefits, recruiting, employee self-service, and analytics capabilities, Smartz HAM helps you maximize every cent you invest in your employees – your return on investment.

SMARTZ CHAT

For years, businesses in South Africa and globally have emphasised the need to bridge the gap which exists between their customers and their services. With the advent of social media applications, which created a new sphere of interaction for customers to connect with companies, this gap has been ever increasing.

However, as important as this new realm of communication is, companies have been unable to harness this power to create more effective and beneficial relationships between themselves and their customers.

SMARTZ CONTACT SUITE

Smartz Contact Suite is a complete cloud-based, contact centre application. Contact Suite provides complete Inbound and Outbound functionality along with ease-of-use and the ability for staff to administer all aspects of the Contact Centre. It also comes with a PABX system from a single front-end application.